

Have you owned other dogs in the past? Yes No If "Yes", How long ago? _____

What breeds have you owned before? _____

Has any professional medical treatment been necessary (for people or pets) as a result of a animal aggression? Yes No If "Yes", please explain the extent of injuries and treatments.

Have any legal authorities ever been contacted as a result of aggression? Yes No

Has your animal:

- | | | |
|--|-----|----|
| 1. Ever threatened (growl, snarl, hiss, snap, bite, kick) any person or companion animal? | Yes | No |
| 2. Ever injured any person or companion animal? | Yes | No |
| 3. Ever delivered multiple bites, kicks, scratches during one incident? | Yes | No |
| 4. Ever delivered one or more deep puncture wounds or bites with tearing motion? | Yes | No |
| 5. Have you or anyone else tried to correct the aggression? | Yes | No |
| 6. Have you considered re-homing your animal? | Yes | No |
| 7. Have you considered euthanasia? | Yes | No |
| 8. Do any caregivers (vet, groomer, etc.) sedate or restrain your animal for routine care? | Yes | No |

If "yes" to any of the previous questions, please state when and elaborate with specific details. Thank you.

Does your animal know any commands or tricks? Yes No

Which Commands/Tricks? _____

Check all methods used to train your animal. Food Rewards Non-food Rewards Corrections

Did you use **any** training aids (slip, choke, prong or pinch collar, head halter, stud bit, clicker)? Yes No

If so, which **specific training tools** did you use? _____

Is your dog/cat reliably house-trained/litter box trained? Yes No

Is your inside animal ever confined when you are home? Yes No

If "Yes", where and why? _____

Where does your pet stay when you are away at work? _____

Where does your pet sleep? _____

How much time is your pet alone each day? _____ How much alone time outside? _____

Tell us about your dog's outside area -fenced yard? invisible fence?, both?, an outside kennel,? patio? field?

How much time do you spend playing / training / interacting with your pet each day? _____

Do you take your pet on outings? Yes No If no, is it because of your pet's behavior Yes No

Please list any problems during outings _____

If yes for outings, how often? _____

How long are most outings? 15 minutes 30 minutes 45 minutes 60 or more minutes

For Dogs - what type of collar / harness do you use during walks? _____

For Dogs - What type of leash / lead do you use during walks? _____

What are your dog's / cat's favorite toys / games? _____

What brand / product of food do you feed? _____

Why did you choose this product? _____

How often does your animal eat each day? Bowl usually contains food 1x 2x 3x 4x

Does your dog tend to seek out warm spots inside (near refrigerator, near vents, et cetera)? Yes No

Has your dog gained weight in the past three months? Yes No

Has your dog's coat changed in the past three months? Yes No

Please list your specific expectations and goals. _____

Please list the species, names, gender, and ages of people and animals (not listed earlier) in the household.

Which days / approximate start times are best for you? Please circle all that apply.

Monday, Wednesday, Thursday -12:00 PM, 3:30 PM, 6:30 PM

Tuesday - 10:30 AM

Friday -10:30 AM, 2:00 PM

Saturday - 1:00 PM

Sunday - 9:30AM, 2:30 PM

Agreement and Release – Please check the service you desire

Geographic Area / Travel Fee

Many of my clients live in Memphis TN, Germantown TN, Collierville TN, Bartlett TN, Cordova TN, Olive Branch MS. These clients are within 16 miles of the Memphis Germantown border on Poplar Pike Ave. Clients within 16 miles from the border do not pay a travel fee.

Other clients are located farther than 16 miles from the Memphis Germantown border on Poplar Pike Ave. I routinely travel to clients in Shelby County TN, Fayette County TN, Tipton County TN, Desoto County MS, Tate County MS, and Craighead County AR. Occasionally I drive to Jackson TN, Oxford MS, Tupelo MS, Marion AR, West Memphis AR, Little Rock AR and other tri-state cities. Clients that live farther than 16 miles from the Memphis Germantown border on Poplar Pike Ave. pay a travel fee.

The **Travel Fee is 75 cents per mile** for each mile traveled above 32 miles per round trip from the Memphis-Germantown border on Poplar Pike Ave. I'll drive up to 160 miles to reach your location for this rate. I'll travel anywhere in the USA for a fee. If you live farther than 160 miles, please contact me for a long-distance travel fee quote.

HB Remote Support – Email / Telephone Consultations and Support
10 minutes a month is free for anyone (clients and non-clients), then \$25 for 30 minutes
Clients who purchase a Jump Start get 1 year unlimited HB Remote Support!

HB Training Program - \$385 –6 Hours – 5 In-home Sessions (\$64.17 per hour)

- **6 hours of private instruction during 5 visits**
- 1 Full Session, (2 hours)
- 4 Half-Sessions, (1 hour each) – to be conducted within 60 days of the Full Session
- includes 1 year of free HB Remote Support

Jump Start* - \$200 – 3 Hours – 2 In-home Sessions (\$66.33 per hour)

- **3 hours of private instruction during 2 visits**
- 1 Full Session, (2 hours)
- 1 Half-Session (1 hour) – to be conducted within 60 days of the Full Session
- includes 1 year of free HB Remote Support

Full Session* - \$150 – 2 Hours – 1 In-home session (\$75 per hour)

- **2 hours of private instruction in 1 visit**

Half Session - \$80 –1 Hour – 1 In-home session (\$80 per hour)

- **1 hour of private instruction in 1 visit**

Terms and Conditions

The terms and conditions of this agreement may not be changed orally. Any deviation from this agreement does not alter the remaining portions. This agreement is non-transferable. This agreement is between How's Bentley (including all agents, representatives, or associated parties) (RELEASEE) and the above "Client" (RELEASOR).

The Half Session(s) included with the HB Training Program and the Jump Start shall be scheduled and completed within 60 days of the Full Session. All unused Half Sessions are forfeited at the end of the 60 day period. **No refunds for unused Half Sessions.**

Clients that contact us to reschedule appointments within 24 hours of a scheduled appointment will be charged a rescheduling fee of \$25.

How's Bentley agrees to instruct the "Client" in How's Bentley philosophies and preferred method of training for the amount of time allocated to the session. Client agrees that How's Bentley is in no way responsible for the behavior of the animal during, or following, all sessions. **How's Bentley does not guarantee specific results, but does guarantee to provide the services as described in this contract.**

Client agrees to control normal household distractions such as television, telephone interruptions, children or foot traffic, or to provide a quiet distraction-free area for the sessions as per How's Bentley representative's requests.

If at any time during the Course Period How's Bentley representative feels the animal is ill, abused, or exhibiting any behaviors that interfere with teaching methods or endanger the health and safety of any participants or bystanders, including the animal, OR How's Bentley representative feels Client has motives, goals, or demands that are not in concert with How's Bentley Code of Ethical Conduct, our representative may abort the session, alter the service selection, and/or alter the length of the Course Period at the expense of Client.

By signing below, I understand that every animal reacts in a different manner to training and that animals are by nature unpredictable. Therefore training requires full attention and total awareness at all times. Animals may, without warning cause injury to humans and/or other animals and I, the undersigned as RELEASOR, in consideration of How's Bentley as RELEASEE, release and indemnify RELEASEE's owners, heirs, executors, administrators, successors, employees, agents, directors, officers, and anyone acting in the scope of business as a representative of How's Bentley as to attacks, bites, kicks, scrapes, scratches, mauling, or all of them, by animals to any persons or animals including my own, before, during and after any sessions with How's Bentley personnel. This contract may not be changed orally.

Signed (Client, RELEASOR)

_____ Date _____